



Instructions for Completing and Submitting the Request for Medicare Prescription Drug Coverage Determination Form

If your physician, other prescriber, or pharmacist tells you Gateway Health Medicare AssuredSM (“Gateway”) will not cover a prescription drug because it is not part of the formulary, exceeds the amount the Plan will cover, or requires prior authorization, you can complete this by filling out the **Request for Medicare Prescription Drug Coverage Determination Form**.

Your physician or other prescriber must submit a statement to support the request.

If someone is filling out this request for you, an **Appointment of Representative Form** must be submitted along with the **Request for Medicare Prescription Drug Coverage Determination Form**.

To request forms:

You may download the forms from our website at: www.MedicareAssured.com

Or, call Member Services:

For Pennsylvania Residents: call 1-800-685-5209

For Ohio Residents: call 1-888-447-4505

For North Carolina Residents: call 1-855-847-6430

For Kentucky Residents: call 1-855-847-6380

TTY users should call 711

To complete the form:

Fill out the following sections:

- Enrollee’s/Requestor’s Information
- Name of the prescription drug you are requesting
- Type of Coverage Determination Request
- Prescriber’s Information with Prescriber Signature and Date (if applicable)

Your physician or other prescriber must submit a statement to support the request.

To submit the form:

Submit written requests by mail to:

Gateway Health Medicare AssuredSM
Attention: Pharmacy Department
Four Gateway Center
444 Liberty Avenue, Suite 2100
Pittsburgh, PA 15222-1222

Or,

Fax requests to Pharmacy Department 1-888-447-4369

If you have questions or problems, contact us at:

Member Services:

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Gateway HealthSM offers HMO plans with a Medicare Contract. Some Gateway Health plans have a contract with Medicaid in the states where they are offered. Enrollment in these plans depends on contract renewal.

Gateway HealthSM complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.