

## **Gateway Health Plan® Declared Disaster Process**

During a natural disaster, Gateway Health Plan® ensures healthcare access to Part C benefits and Part D drugs. Gateway Health Plan's Declared Disaster Process goes into effect when there is a:

- Presidential emergency declaration
- Presidential (major) disaster declaration
- Declaration of emergency or disaster by a Governor
- Public health emergency announcement by the Secretary of Health and Human Services

To prevent member-hardship during a disaster, the following provisions are in place:

### **Medicare Advantage**

- Emergent and urgent services may be utilized as needed from non-network providers.
- Prior authorization requirements will be suspended for medically necessary, non-emergent, non-urgent services.
- Requirements regarding the use of non-network providers will be suspended.

### **Medicare Part D**

- Members may use non-network pharmacies.
- All refill-too-soon edits will be removed.
- Members may obtain the maximum plan extended day supply of medications.

*If Gateway Health Plan® is affected by the natural disaster and normal operations are disrupted, we will notify the Centers for Medicare and Medicaid and inform you about how to receive care.*

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### **When the Disaster Ends**

When the President of the United States, the State Governor, the U.S. Secretary of Human Services or the Centers for Medicare and Medicaid declares the disaster is over, or if 30 days have passed and no end-date is declared, **normal business operations will resume**. Members will need to use the plan-provider network to receive services, and the pre-authorization requirements, referral requirements, and cost-sharing will resume as established in the Evidence of Coverage.